



VOLUME 65 • NUMBER 32 • FRIDAY, SEPT. 8, 2017



NIGHTTIME OPS ENSURE COMBAT AIRLIFT NEVER STOPS

PAGES 8-9

Senior Airmen Joseph Hickman, 19th Maintenance Squadron Reclamation and Repair section journeyman, conducts repairs to a C-130J on Aug. 30 at Little Rock Air Force Base. Airmen respond quickly to repair major components of an aircraft allowing aircrews to return to the fight.

U.S. AIR FORCE PHOTO BY AIRMAN 1ST CLASS GRACE NICHOLS



UNION CONTRACT SIGNED

Col. Gerald Donohue, 19th Airlift Wing Commander, and Danny Mills, National American Federation of Government Employees 9th district local 2066 president, celebrate the signing of the union contract at Little Rock Air Force Base.

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ONE PERSON, SEVEN SKILLSETS

Independent duty medical technicians provide full-spectrum of patient care at remote sites or mobile medical units.

PAGE 10

WHAT TO KNOW ABOUT

WINDOWS 10 MIGRATION

U.S. Air Force headquarters directed all NIPR and SIPR computers must migrate to Windows 10 by March 31, 2018.

This migration will allow the Air Force to use security features to install updates faster and better in order to mitigate the growing threat of cyber intrusions.

PAGE 11

AFNORTH wraps up Hurricane Harvey ops, looks East to Irma

By Master Sgt. Benjamin Wilson

Air Force Northern Public Affairs

TYNDALL AIR FORCE BASE, Fla. – As Hurricane Harvey slammed into coastal Texas the last week of August, Houston and the surrounding area were pounded with unprecedented amounts of rain – experiencing 50 inches of rain in a matter of days. That is more than the annual average for the region.

Flash flooding decimated the region, putting extreme stress on local and state resources available to provide relief and rescue efforts to the Texans who needed it.

Within days, the state government requested the aid of Defense Department resources through the Federal Emergency Management Agency. In response, Air Forces Northern stood up a crisis action team to direct aerial operations of federal military assets supporting the relief effort for the tens of thousands of people displaced from their homes.

“I am proud of this outstanding team of professionals who carried out a critical mission, especially our search and rescue effort, in the wake of this catastrophic storm,” said Lt. Gen. R. Scott Williams, the AFNORTH commander. “This was a total force effort to support our federal, state and interagency partners as we collectively responded to those in need. Our ability to work hand in hand with active (duty), (Air National) Guard and reserve military forces, as well as U.S. Coast Guard and Customs and Border Protection assets, was a complete success.”

Air Force, Army, Navy and Marine units from across the continental U.S., along with the Coast Guard and Air Force Auxiliary Force (Civil Air Patrol), banded together with state and local agencies to provide enhanced search and rescue, communications and aerial imagery collection during recovery efforts.

Of the more than 16,800 individuals rescued by the Department of Homeland Security, Coast Guard, Customs and Border Protection, FEMA and DOD, 2,078 search and rescue operations were coordinated through Tyndall Air Force Base’s Air Operations Center.

The Search and Rescue Operations Coordination Element provided centralized control and prioritization of federal military search and rescue forces to ensure the greatest unity of effort to save lives, prevent human



U.S. AIR FORCE PHOTO BY TECH. SGT. ZACHARY WOLF

A special missions aviator from the 41st Rescue Squadron watches as he raises an evacuee Aug. 30 over a residence in the Houston area. The 347th Rescue Group from Moody Air Force Base, Ga., responded with its aircraft and personnel in support of the Federal Emergency Management Agency after Hurricane Harvey brought flooding and destruction to parts of Texas.

suffering and mitigate great loss of property.

In addition to the search and rescue efforts, the Customs and Border Protection Air and Marine Operations Center requested AFNORTH assistance for airborne command and control over devastated areas of Texas.

The 601st Air Operations Center, which is the operational arm for AFNORTH, employed an E-3 Sentry and E-8 Joint Stars as well as a Navy E-2 Hawkeye to fill the role of a communications relay and act as a tactical hub between the Western Air Defense Sector, Houston Air Route Traffic Control Center, an air support operations squadron and over 80 search and rescue aircraft.

The Navy’s P-8 Poseidon, although designed for battle-

field intelligence, surveillance and reconnaissance, also provided aerial imagery of the Texas landscape through their capabilities employed in support of civil authorities heading the relief efforts.

AFNORTH also leaned on the Civil Air Patrol, who has supported the Air Force since World War II, to collect still imagery demanded by rescue units in the field.

Most of the assets under the control of AFNORTH are now packing up equipment and returning to home stations as civil authorities transition to recovery operations.

However, as the demand for Hurricane Harvey support wanes, AFNORTH continues to monitor the path of Hurricane Irma, and is prepared to respond at a moment’s notice.

EDITORIAL POLICY

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Content provided by 19th Airlift Wing Public Affairs
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COMBAT AIRLIFTER OF THE WEEK

NAME AND RANK
Staff Sgt. Joshua Daigle

UNIT
19th OSS
DUTY TITLE
Tactics Loadmaster

HOMETOWN
Cabot

TIME IN SERVICE
5 Years 6 Months

TIME AT LITTLE ROCK
5 Years

GOALS

Improve C-130J Loadmaster tactics/
training. Loadmaster Advanced
Instructor Course Graduate

HOBBIES

Camping, Hiking, 4-Wheeling,
Hanging out with Friends.

AIR FORCE CORE VALUE
PORTRAYED

Service Before Self

HOW DOES THE INDIVIDUAL
PORTRAY THE CORE VALUE?

Josh is the first to volunteer for any
work. During Mobility Guardian he
volunteered and worked as observ-
er controller, ramp coordinator, and
instructor loadmaster. Regardless of
time or effort required, he is always
first to volunteer.



U.S. AIR FORCE PHOTO BY AIRMAN RHETT ISBELL

UPCOMING EVENTS

■ 9/11 Commemora-
tion, Sept. 11 at 9:15 a.m.
Heritage Park Flagpole,
Uniform of the Day.

■ Air Force Birthday
Celebration, Sept. 15
from 4 - 7 p.m. at Hangar
1080 with food, games,
prizes, cake and more.

■ 70th Anniversary
Air Force Ball, Sept.
16 starting at 6 p.m. at
the Little Rock State
Convention Center.

■ U.S. Air Force band of
Mid-America, Sept. 17
starting at 3 p.m. located
at the First Security
Amphitheater.

MSG CORNER

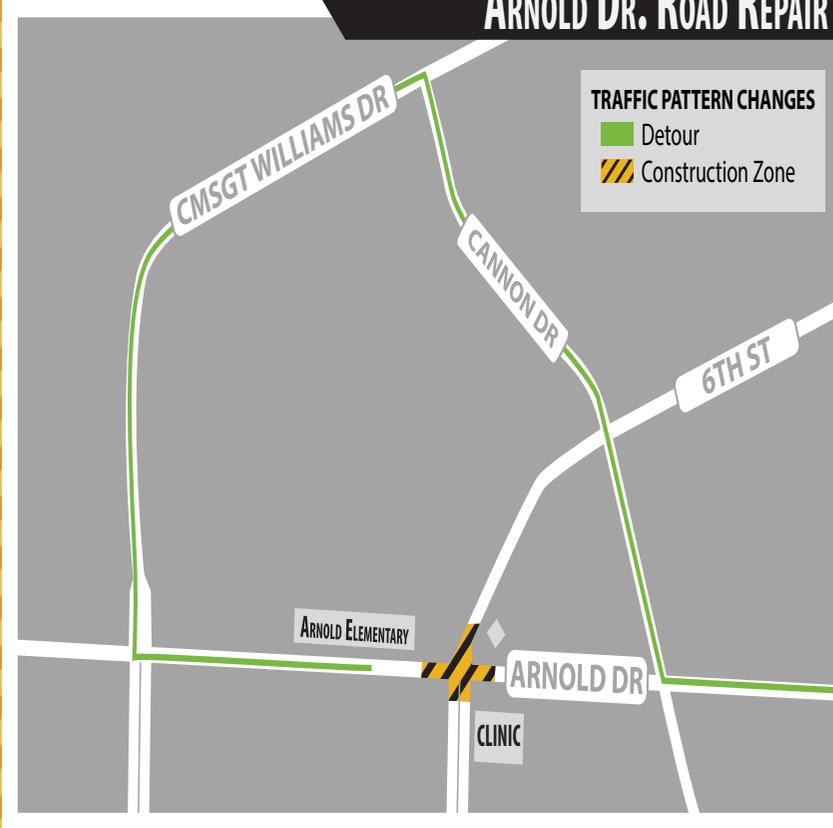
■ CMSgt Williams Drive is closed
between Avenue A East and Avenue
A West until late October. Avenue A
East is still accessible from the east
and Avenue A West from the west.
The intersection of Thomas Avenue
and CMSgt Williams Drive is closed.

■ Arnold Drive/6th Street
intersection closed Sept. 4 and will
remain closed for approximately four
weeks for repairs. Through traffic
traveling west on Arnold Drive will
detour at Cannon Drive to CMSgt
Williams Drive. Customers traveling
west will still be able to access the
Clinic and First Arkansas Bank and
Trust parking lots.

■ Residents can recycle household
chemicals, cleaning agents, fertilizer
and electronics at the Jacksonville
Recycling Facility at 1300 Marshall
Road. Electronics and chemicals are
accepted 7 a.m. to 3 p.m. Wednes-
days and Saturdays. Note: *Paint is
not accepted. It should be solidi-
fied with cat litter, sawdust, sand,
etc. and placed in household trash
containers with the lid off. For more
information, call 501-982-6071.*

UPCOMING TRAFFIC CHANGES: HOW YOUR COMMUTE MAY BE AFFECTED

ARNOLD DR. ROAD REPAIR



Arnold Dr. Construction Considerations:

- ▶ The intersection at 6th and Arnold will be closed for road resurfacing
- ▶ You will still be able to access the clinic parking lot from Arnold Dr.
- ▶ Please follow the detour from Arnold Dr. to Cannon Dr. to CMSgt Williams Dr. back to Arnold Dr. to reach Arnold Elementary from the main gate.
- ▶ Construction start date: September 5, 2017
- ▶ Estimated completion date: Early October

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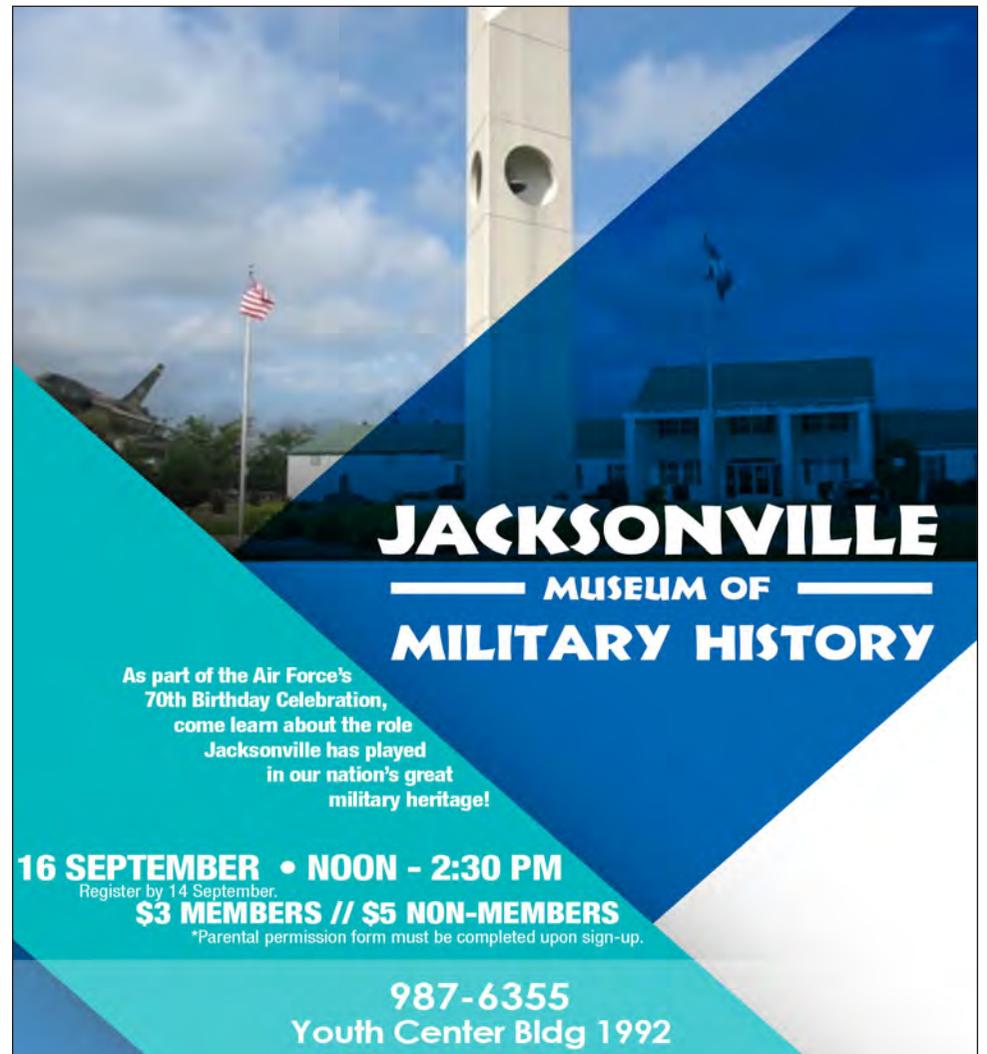


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Exceptional program gives families extra care

By Airman 1st Class Codie Collins
19th Airlift Wing Public Affairs

Imagine you are 20,000 feet in the air transporting important cargo over the Atlantic Ocean. Your focus needs to be on the mission, but all you can think about is your children.

How is my daughter going to get the medical care she needs?

Is there going to be support at her school for her learning disability?

The Air Force Exceptional Family Member Program is designed to provide support to military family members with special needs and help eliminate any worry parents struggle with.

"If I can make the quality of life better for even one family, my goal is met," said Stephen Jones, Airman and Family Readiness Center EFMP coordinator.

An exceptional family member is a family member enrolled in the defense enrollment eligibility reporting system who has a diagnosed physical, intellectual or emotional-psychological condition which requires ongoing specialized medical or educational services.

At the A&FRC, an EFMP Family Support Coordinator

is available to ensure each family receives comprehensive coordinated family support through the military and civilian community.

According to the EFMP website, there are three main aspects to support families: relocation, recreation and respite.

RELOCATION

A&FRC's provide incoming and outgoing relocation services to the total force, which includes civilian and contract employees who are relocating.

A&FRC provides relocation information that includes medical and educational information, along with related community agency referrals, housing, employment, financial management, moving with children skills and a number of PCS-related topics.

One-on-one consultation is available to any Airman, Department of Defense civilian or military family member seeking information to support family members with special needs.

RECREATION

Through recreation activities, individuals with special needs can gain new skills, learn what behaviors are accepted and learn how to fit in as a member of a

group. Sports, crafts, music, dance, clubs, hobbies and many other types of youth programs are offered through installation, school and community agencies.

The A&FRC and Youth Programs provide assistance to ensure EFMs have access to installation recreation activities.

RESPIRE

The Air Force recognizes that parents with children with special needs need a break and have created a respite child care program for military families.

Respite Child Care is designed for active duty, guard and reserve Airmen who have children enrolled in EFMP and diagnosed with moderate or severe special needs. Respite child care is provided to eligible families at no cost to the family. Eligible families may receive up to 12 hours of respite care per month for each eligible child.

"Life can be stressful for military families," Jones said. "Add other factors to that, it can become overwhelming at times. If we take care of Airmen's families, they can then relax and focus better on the mission."

For more information, call Stephen Jones at 501-987-2667 or visit www.afpc.af.mil/Exceptional-Family-Member-Program.

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Union contract gets signed

Col. Gerald Donohue, 19th Airlift Wing Commander, and Danny Mills, National American Federation of Government Employees 9th district local 2066 president, celebrate the signing of the union contract at Little Rock Air Force Base. AFGE is the largest federal employee union, representing six hundred thousand federal and District of Columbia government workers, nationwide and overseas.



U.S. AIR FORCE PHOTOS BY AIRMAN 1ST CLASS GRACE NICHOLS

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Air Force announces initiatives to lessen pilot shortage

WASHINGTON – Air Force officials announced three additional initiatives designed to enhance mission readiness by keeping pilots in the service and bringing retired pilots back to fill critical-rated positions.

The first is an increase in the aviation incentive pay, commonly called flight pay, for both officer and enlisted aviators for the first time since 1999, effective Oct. 1, 2017. The second is an expansion of the fiscal year 2017 Aviation Bonus Program to include non-contracted and contract-expired pilots that began Aug. 4, 2017. The third is the rated return to active duty program which brings retired pilots back into the service to fill critical-rated staff positions that began Aug. 11, 2017.

“We need to retain our experienced pilots and these are some examples of how we’re working to do that,” said Secretary of the Air Force Heather Wilson. “We can’t afford not to compensate our talented aviators at a time when airlines are hiring unprecedented numbers.”

RETAINING EXPERIENCE, ENHANCING READINESS

The Air Force was 1,555 pilots short at the end of fiscal 2016, which includes 1,211 total force fighter pilots—with the deficit expected to grow.

To address this, the first initiative is directed at all

aviators and provides higher amounts of incentive pay, or flight pay. Aviators will see a reduced number of steps in the Air Force Aviation Incentive Pay table, an increase to a maximum of \$1,000 per month and increased pay rates across all steps for officers beginning Oct. 1, 2017.

Simultaneously, enlisted aircrew members will also see their incentive pay increase. The Critical Skills Incentive Pay, previously referred to as Career Enlisted Flyer Incentive Pay, will increase to a maximum of \$600 per month.

Air Force incentive pay for aviators with less than six years of aviation service hasn’t been increased since 1980. The most recent changes to incentive pay were made in 1999.

In addition to the incentive pay increases, the Air Force expanded the fiscal 2017 Aviation Bonus Program.

“The Air Force’s fiscal year 2017 Aviation Bonus take rates have been lower than what the Air Force needs,” explained Lt. Gen. Gina Grosso, the Air Force deputy chief of staff for manpower, personnel and services. “The bonus is now being offered to a larger pool of pilots that includes those beyond their initial service commitments who have previously declined to sign long-term bonus contracts and those whose contracts have expired.

“This is one of many initiatives we are taking to retain experienced pilots,” Grosso stated.

The final initiative is the Voluntary Rated Return to Active Duty, or VRRAD, program that is open to all pilot Air Force Specialty Codes (11X). The service is accepting up to 25 retired 11Xs volunteering to return to active duty for up to 12 months to primarily fill critical-rated staff positions, thereby allowing current and qualified pilots to remain in operational units where they are needed to meet mission requirements.

A number of non-flying staff positions require a pilot’s expertise. The Air Force has reviewed these positions to determine if each is necessary and if it requires a pilot to fulfill its duties. Volunteers for VRRAD will help fill these positions.

“Our combat-hardened aircrews are at the tip of the spear for applying airpower against our nation’s enemies,” said Air Force Chief of Staff Gen. David Goldfein. “Secretary Wilson and I are committed to doing everything in our power to ensure we maintain that capability for the nation. We continue to swing away at this issue and we’re looking at multiple options to improve both quality of life and quality of service for our pilots.”

(Courtesy of Secretary of the Air Force Public Affairs)

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NIGHTTIME OPS



Airmen from the 19th Maintenance Squadron Reclamation and Repair section respond to a work order Aug. 30 at Little Rock Air Force Base. The 19th MXS Airmen specialize in repairing landing gear, flight controls and other major components. The crew is also the crash recovery team, capable of recovering a downed aircraft.

Ensuring Combat Airlift never stops

STORY AND PHOTOS BY AIRMAN 1ST CLASS GRACE NICHOLS, 19TH AIRLIFT WING PUBLIC AFFAIRS

It takes more than leaving the light on to sustain Combat Airlift.

Air Mobility Command's mission is 24 hours a day, 365 days a year. Although it takes multiple units, three main players of the Black Knight's mission around-the-clock are the 19th Security Forces Squadron to secure the base, the 19th Operations Support Squadron Airfield Management flight to keep the flightline running, and the 19th Maintenance Squadron Repair and Reclamation Section to ensure aircraft continue to fly.

Nighttime brings two new obstacles to the flightline: nocturnal wildlife and diminished lighting. The airfield management team works with different units to stop pests before they interfere with operations, and monitors the lighting on the airfield to keep it adequately illuminated.

"The mission doesn't only occur during the day," said Senior Airman Joseph Way, 19th OSS Airfield Management shift lead. "It's our responsibility to oversee and maintain an airfield which supports 24-hour operations."

19TH MXS REPAIR AND RECLAMATION SECTION

Airmen from the 19th MXS Repair and Reclamation section are on call at a moment's notice to quickly repair major aircraft components so aircrew can return to the fight.

"Our job is ensuring aircraft are 100 percent mission capable at any time," said Staff Sgt. Craig Carrillo, 19th MXS Aircraft Repair and Reclamation Section supervisor. "We help ensure the crew is safe and the mission is successful by performing needed repairs as soon as possible."

Whether under the orange glow of flightline lights or the warmth of the day sun, Airmen specialize in repairing landing gear, flight controls and other major components. The repair and reclamation crew is also the crash recovery team, capable of retrieving a downed aircraft.

"You really can't pick apart day shift from night shift," Carrillo said. "Our job often takes several hours to do, and the remaining work rolls into the next shift. Regardless of which one you're on, the work will be done."

Although the time is different, the mission is the same between night and day shifts.

"It takes more than one shop or an eight-hour day for our mission to succeed," said Chief Master Sgt. David Morse, 19th AW Command Chief. "It requires Airmen meticulously working together around the clock to provide the readiness that Global Deterrence and Combat Airlift demand."



Airman Rachel Passehl, 19th Operations Support Squadron Airfield Management apprentice, conducts airfield checks Aug. 28 at Little Rock Air Force Base. Airfield management has a multitude of missions with the sole purpose of maintaining a safe airfield environment. Nighttime operations involve dealing with hazards not as apparent during the day, such as nocturnal wildlife.

19TH SECURITY FORCES SQUADRON

Personnel are met by 19th SFS Defenders who operate all entry and exit points, armed and ready to respond to threats even at the darkest hour.

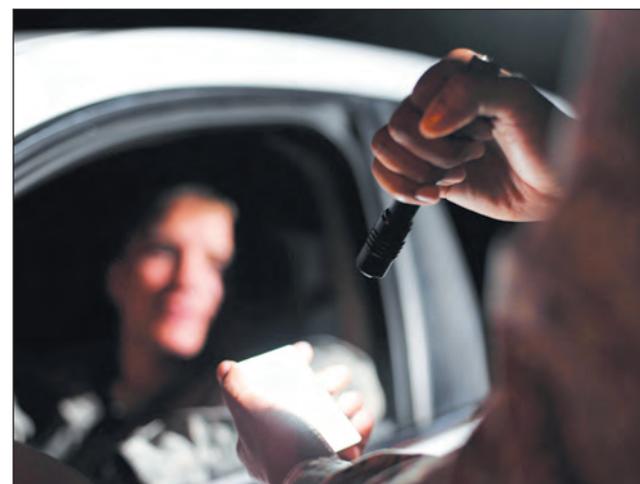
The 19th SFS mission is to provide defense to enable Combat Airlift operations. This is no different when the sun sets.

"Nighttime operations conducted by the 19th SFS are critical for the 19th Airlift Wing and its smaller agencies," said Phillip Bates, 19th SFS Operations Section police services officer. "The majority of service members are at home during these hours. Our Defenders are tasked with the protection of military assets from any and all criminal activities, which would ultimately go unchecked if not for these brave men and women on call, whenever, wherever to ensure our populace sleeps easy at night."

19TH OSS AIRFIELD MANAGEMENT

Airfield management has a multitude of missions with the sole purpose of maintaining a safe airfield environment.

Airmen conduct airfield checks regularly by scanning the flightline with a spotlight mounted on a truck, looking for anything that could damage an aircraft such as potholes, foreign objects and debris. The team and multiple bases agencies work together toward a solution after the issue is identified.



A 19th Security Forces Squadron Defender checks an ID before allowing a service member to enter the installation Aug. 29 at Little Rock Air Force Base. Before even entering the base, personnel are met by security forces Defenders who operate all entry and exit points, as well as patrol the base.



g gear, flight controls and other major components. The Airmen specialize

One person, seven skillsets

By Airman 1st Class Codie Collins
19th Airlift Wing Public Affairs

From the flightline to dining facility, Airmen are diligently working to become experts in their specific career fields, however, a select few at the 19th Medical Group are challenged to go above and beyond and become proficient in more than seven skillsets.

Independent duty medical technicians provide full-spectrum of patient care at remote sites or mobile medical units. Services provided include routine and emergency medical care, emergent dental, medical laboratory, pharmacy, bioenvironmental services, public health, health promotions, patient administration, mental health and medical logistics functions.

The length of technical school for an Airman to learn one specific job can range anywhere from two weeks to years. IDMTs are challenged to learn the skills of more than seven different careers in only 13 weeks.

“To be an IDMT means you are essentially a medical group in one person,” said Senior Airman Claudia Sloan, 19th Medical Group IDMT.

After meeting a long list of prerequisites, Airmen assigned to a medical group attend a 13-week additional training course with an approximate 50 percent failure rate, to become a certified IDMT.

“The training is very intense because we

have to be knowledgeable in almost every clinic in the medical group,” said Master Sgt. Richelle Moen, 19th Medical Group independent duty medical technician. “The anatomy and physiology portion of the course in a normal college setting is taught over several months. IDMTs in training go through the course in two weeks.”

After passing this extensive training course, IDMTs return to their base and must complete more than 150 hours of training annually to maintain and advance their skills.

“We are required to see 80 patients under the direction of a physician, spend 16 hours in the dental clinic, 24 hours in immunizations, 4 food and facility inspections and 4 shop visits yearly,” Moen said. “We must maintain Advanced Cardiac Life support, Emergency Medical Technician, Basic Cardiac Life Support instructor and Self-Aid Buddy Care instructor certifications.”

If a catastrophic event were to happen, the Air Force can send one IDMT to a forward location as opposed to sending seven different people.

“We affect the mission stateside and deployed because of the range of capabilities we have,” Sloan said. “For example, being assigned to the squadron I’ve cut down at least 25 percent of the administrative flow for flight medicine. Instead of waiting on the phone with the front desk taking time away from flyers I can figure it out for them or make their lives easier.”



U.S. AIR FORCE GRAPHIC BY AIRMAN 1ST CLASS CODIE COLLINS

Independent duty medical technicians provide full-spectrum of patient care at remote sites or mobile medical units. Services provided include routine and emergency medical care, emergent dental, medical laboratory, pharmacy, bioenvironmental services, public health, health promotions, patient administration, mental health and medical logistics functions. If a catastrophic event were to happen, the Air Force can send one IDMT to a forward location as opposed to sending seven different people.



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What to know about Windows 10 migration

By Master Sgt. Mark Jenkins
19th Communications Squadron

U.S. Air Force headquarters directed all NIPR and SIPR computers must migrate to Windows 10 by 31 March, 2018. This migration will allow the Air Force to use security features to install updates faster and better in order to mitigate the growing threat of cyber intrusions.

The goal of the 19th Communications Squadron during this migration is to ensure user functionality is enhanced with little-to-no interruption of services. In addition, we have implemented and passed on to Information Technology Equipment Custodians, or ITECs, a "Windows 10 Data Backup Guide" along with a "Windows 10 Migration Notification Schedule." We hope these tools allow all Windows 10 migration key players to properly track 19th CS migration progress and allow customers ample time to ensure their data is properly backed up and saved. Additionally, to accommodate the new features of Windows 10, computers that aren't compatible with the operating system are being replaced as part of a technical refresh. Technicians within the base equipment control office, or BECO, have portioned out desktops and laptops to distribute throughout the units requiring Windows 10 compatible computers.

As 19th CS technicians continue the

large lift of upgrading and installing Windows 10 computers on the installation, it's highly encouraged users stay in contact with their ITEC and/or Cybersecurity Liaison, for up-to-date information on the schedule of when systems will be upgraded. They have instructions on how to back up data and be prepared for this transition before technicians arrive on site.

As of Aug. 24, 2017, Communication Squadron Technicians alongside unit Client Service Technicians (CSTs) have completed a total of 1,700 successful Windows 10 computer migrations.

KEY BENEFITS OF WINDOWS 10:

■ Windows 10 combines the best bits of old and new Windows features into a cohesive package, while correcting nearly all of the missteps of Windows 8.

■ Windows 10 is a more user friendly operating systems (OS), allowing users quicker access to programs and files due to the increased stability and performance.

■ Windows 10 allows for the use of Virtual Desktops within the OS, allowing the user a more seamless and productive experience.

■ Up-to-date Security framework, means more stable and secure environment.

Users are encouraged to contact unit ITECs or the 19th CS Comm Focal Point.



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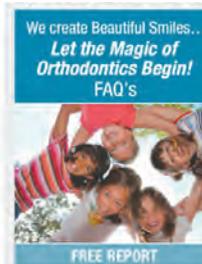
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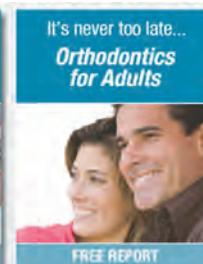
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Airmen Dorm Council hosts cookout



U.S. AIR FORCE PHOTOS BY AIRMAN 1ST CLASS GRACE NICHOLS



Dormitory residents enjoy an afternoon cookout Aug. 25 at Little Rock Air Force Base. The base chapel and the Airmen Dorm Council hosted the event. The free cookout allowed dorm residents to mingle after the work week.

(Left) Dormitory residents play a game during a cookout Aug. 25 at Little Rock Air Force Base. The base chapel and the Airmen Dorm Council hosted the event. Col. Daniel Devoe, 314th Airlift Wing Commander, opened the event by thanking Airmen and Marines for their hard work and dedication to their country.

Team Little Rock Phone Book

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YARD SALE, 9/8 & 9, 7 am-? 1795 E. Main St., Cabot. Household items, tools, outdoor yard items, a few antiques.

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YARD SALE, 9/9, 8 am-3 pm, 54 Summerwood Dr., Cabot (321 & Kerr Station area). Furniture, houseware, clothes.

MULTI-FAMILY YARD sale, 9/9, 29910 Hwy. 107, 8 am-2 pm, Cabot. Furniture, tools, clothing & lots more.

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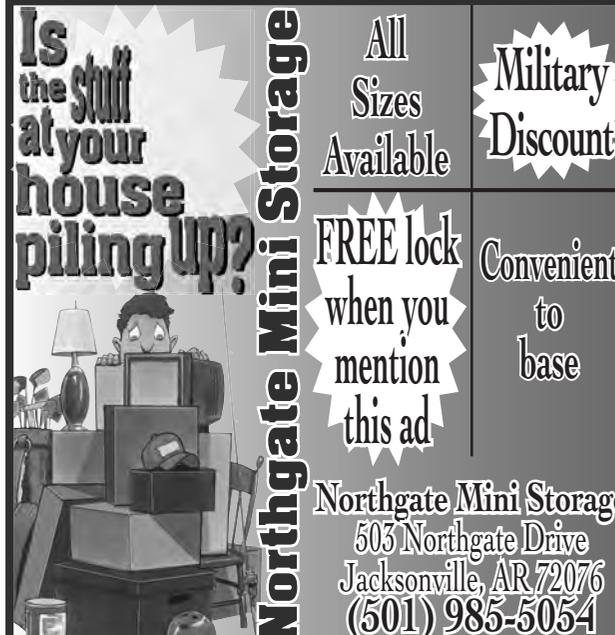
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